

2014 Annual Report

MISSION STATEMENT:

Creating opportunities for Asian immigrants and their families to succeed by helping them make the transition to a new life while keeping later generations in touch with their rich heritage.

CISC helps Asian and other immigrants throughout King County achieve success in their new community by providing information, referral, advocacy, social and support services.

CISC was started in 1972 by a group of energetic college and high school students. They worked as part-time volunteers in a tiny donated space in Chinatown to fulfill a community need. The early focus was on helping non-English speaking elderly in the community. Later, CISC broadened its scope and added adult and youth employment programs, ESL and naturalization classes, family and youth services, domestic violence and crime victim services, and a community technology center.

Over the years, CISC has continued to respond to community needs by increasing access to services. In 2007, CISC partnered with other community-based organizations and began providing refugee and immigrant transition services on the Eastside and at its International Family Center-Kent in Chinese, Vietnamese, Spanish, Russian, and the languages of India through its Cultural Navigator Program.

CISC annually reaches over 20,000 immigrants and their families throughout King County, Washington (including Seattle). These services help to overcome barriers, facilitate transition and promote integration into the mainstream community.

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BRIDGING CULTURES
COMMUNITIES & GENERATIONS

From the Executive Director

As 2014 began, I had a lot of catching up to do in order to get acquainted with all the activities that CISC had been doing and with the changes in the external environment in which it operated. The agency as a whole was also in catch-up mode because of the staffing transitions that had been taking place all last year.

The board took up its task of developing a strategic plan. While a finalized plan did not materialize at year-end, decisions were made to update CISC's mission statement and to update the agency logo to reflect the broader communities now being served. Some broader principles were established that would serve as the framework for a more extensive effort in 2015. We also laid a platform for strategic development by adding infrastructure to work on those efforts.

One of the more positive developments was the recognition of the quality work that CISC provides. Its I&A staff became certified in-person assisters for the Health Benefit Exchange, allowing staff to enroll many of the non-English speaking residents into health care coverage. An outcome of those efforts was CISC applying for—and receiving funding—from the Pacific Hospital PDA to expand on those efforts by reaching more broadly beyond its core clients to help educate other Asian immigrants throughout King County about the range of health care resources that were available to them.

With the City of Seattle enthusiastically embracing preschool education for all, our highly-regarded early learning program was receiving a lot of attention. The program received incremental increases in funds to expand services. However, despite expanding the space for our early learning program, the limited capacity of our facility restricted how quickly we were able to grow this program.

Another area that we have been examining was the demographic makeup of the donors of CISC. There has been a dedicated core of long-time supporters and their generosity has been vital in sustaining the agency. With the growing number of immigrants now residing in King County, not to mention the next generation of Asian Pacific Americans (APAs) who possess a strong social justice consciousness, we are exploring avenues to reach out to these groups—and to others—who may have an affinity for the work of CISC and thus cultivate the next wave of supporters. To that end, I do want to note that many of the donations of the past few years have come from current and former clients. Having settled in to their new life in this country, they wanted to give back to CISC for all the support that the agency had provided them during their transition. We are clearly grateful for their support—it just goes to show that our work is valued.

2014 Board of Directors

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The Year in Summary

CISC by the Numbers

Program	Unduplicated client served	Remarks:
Senior Center	302	The combined outreach effort of all these programs had reached out to 15,000 participants with a total of 600 units of workshops and classes.
Family Caregiver Support Program	162	
In-Home Care Case Management	1057	
HealthCare Outreach and Access Program	1500	
Information and Assistance Program	2540	
Cultural Navigator Program	1158	
International Family Resource Center	2162	(1552 adults and 610 children)
PCHP		52 families (68 adults and 52 children)
Kaleidoscope Play & Learn	1607	(787 adults and 820 children)
After School program		57 families (84 adults and 57 students)
Preschool		32 families

New Program in 2014

“Increasing Health Care Access for Underserved Asian Immigrants in King County,” funded by the Pacific Hospital Preservation & Development Authority, will help improve access to health care resources for Asian immigrant communities. Its goals are:

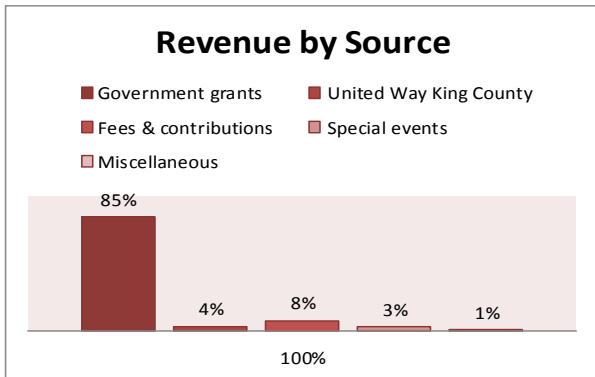
- 1) to provide services and increase access to services among Asian immigrant populations in King County who are unable or ineligible to receive services through Medicaid or the Affordable Care Act (ACA); and
- 2) to address the cultural, linguistic, social and economic barriers that prevent Asian immigrant populations in King County from successfully using medical and other resources, including preventive care services.

In order to accomplish these goals, CISC will focus its efforts on filling current health care gaps among the following groups:

- Recent (in the United States for less than 5 years), low-income Asian immigrants 65 and over who are not eligible for Medicaid yet but who can't afford to buy health insurance under the ACA;
- Recent, low-income Asian immigrants of any age without tax credits and therefore ineligible for any subsidies under the ACA; and
- Asian immigrants who may or may not have insurance, or qualify for insurance, but who fail to access services due to language, cultural, transportation, or other challenges.

In this way, we ensure not only that we have the best possible chance of reaching isolated individuals with information, we also provide access to areas within King County that experience greater health disparities, such as the cities of Tukwila, Burien, Kent, Des Moines, Normandy Park, and Federal Way.

(cont'd on p. 4)



Statement of Financial Position

Year ending Dec 31	2014	2013
ASSETS		
Current Assets		
Cash and cash equivalents	\$718,947	\$606,707
Accounts receivable	421,568	419,870
Prepaid expenses & other current assets	44,766	26,194
Unemployment compensation trust	54,374	39,860
TOTAL CURRENT ASSETS	1,239,655	1,092,631
TOTAL PROPERTY & EQUIPMENT	90,283	99,140
TOTAL ASSETS	\$1,329,938	\$1,191,771
LIABILITIES AND NET ASSETS		
Current Liabilities		
Account payable	7,836	\$2,123
Accrued expenses	170,626	132,363
Deferred rent	47,695	66,726
Contract refunds payable	80,068	
Deposits		810
TOTAL CURRENT LIABILITIES	306,225	202,022
Net Assets		
Unrestricted net assets:		
Undesignated	998,713	885,608
Property & equipment		99,141
Temporarily restricted net assets	25,000	5,000
TOTAL NET ASSETS	1,023,713	989,749
TOTAL LIABILITIES AND NET ASSETS	\$1,329,938	\$1,191,771

Program Spotlights

Parent-Child Home Program (PCHP)

Designated a promising practice, PCHP is a national, research-based home visiting program that helps low-income families overcome the achievement gap by giving parents tools to prepare their 2- and 3-year-old children for school success. During twice-weekly visits over the course of two years, a home visitor models for parents three kinds of parenting behavior through warm and non-judgmental words and body language: verbal interaction techniques, positive parenting behavior, and fostering the child's social-emotional competence development. The curricular materials are culturally-appropriate gifts of 24 books and 22 educational toys that provide parents with natural, intrinsically interesting subjects for conversations with their child. The goals of PCHP are to build positive parent-child verbal and non-verbal interaction, to promote positive parenting skills, to enhance the child's conceptual and social-emotional development, to develop pre-literacy skills, and to create literacy-rich homes. The home visitor also connects vulnerable families to community services to help with basic needs. In accordance with CISC's own policies, home visitors are bicultural and bilingual and matched with appropriate families. We currently serve 51 very low income, limited English proficient (LEP) and isolated families with PCHP, and there is always a waiting list. We can refer some of our clients to other CISC programs, but those clients with the most pressing needs would benefit from an expansion of PCHP.

(cont'd on p. 5)

Statement of Activities

Year Ending December 31	2014	2013
OPERATING SUPPORT & REVENUE		
Fees & grants from government agencies	\$2,761,790	\$2,477,212
United Way King County	116,302	234,849
Membership fees & contributions (general public)	80,152	108,530
Contributions from businesses & foundations	38,350	35,695
In-kind contributions	119,428	112,774
Special events	103,027	104,635
Program service fees	20,419	21,851
Interests & dividends	2,571	1,684
Miscellaneous	19,779	16,769
TOTAL OPERATING SUPPORT & REVENUE	\$3,261,818	\$3,113,999
OPERATING EXPENSES		
Family & Youth	\$1,073,119	\$908,761
Elderly Information & Assistance/Case Mgt.	1,510,485	1,380,941
Computer	33,156	44,899
Literacy	75,285	56,447
Crime Victim Assistance	138,932	137,818
Management & general	221,263	175,290
Fundraising	175,614	162,832
TOTAL OPERATING EXPENSES	\$3,227,854	\$2,866,988
Net realized & unrealized gains (losses) on marketable equity securities		(\$1,882)
INCREASE (DECREASE) IN NET ASSETS	\$33,964	\$245,129

Bilingual Step Ahead Preschool

Our Step Ahead Preschool began in 2006 to meet a growing community need for bilingual preschool education. Our goals are to support children ages 3-4 to exhibit age-appropriate gross and fine motor skills, language and/or cognitive skills, social/emotional skills, and bilingual and bicultural development. We currently run two sessions, one in the morning and one in the afternoon, for 3.5 hours a day four days a week, and serve a total of 16 students from low-income immigrant families. The program uses Creative Curriculum, focusing on four areas of development: social skills, physical development, cognition, and language acquisition. Our bilingual approach honors the heritage language (HL) of our students: Research has shown that bilingualism is associated with clear cognitive benefits in children that promote later academic achievement. Although entry into preschool and the first major exposure to English can precipitate HL loss, the holistic support we offer to immigrant parents and Family/Friend/Neighbor (FFN) caregivers through education and skill-building makes them partners both in preserving their children's HL (and culture) and also in preparing them for successful entry into kindergarten. Short-term goals: 1) To meet the individual needs of our enrolled students in order for them to make measurable progress in the above mentioned four areas of development; 2) To support their families with programs that empower them to become partners in their children's education; and 3) To instill a love of learning in our students. Long-term goals: 1) To prepare children to be lifelong learners; 2) To help early learners maintain their momentum as they enter the Seattle Public School system, and to track their progress; and 3) To expand our bilingual preschool in order to reach more isolated families throughout King County.

Donors—Thanks to all those who gave in 2014

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CISC Locations

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Bellevue – Cultural Navigator Program

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425.502.0883 Russian (staff cell phone)
425.289.8608 Spanish (staff cell phone)

Redmond – Cultural Navigator Program

Together Center
16225 NE 87th St., Ste. A-7
Redmond WA 98052
425.502.0684 Spanish (staff cell phone)
425.647.0913 Languages of India (staff cell phone)

Kent

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